

# Sustainability Management at NNR

## NNR Global Logistics Sustainability Policy

For the Nishi-Nippon Railroad Group, sustainable management means practicing our corporate philosophy.

In other words, it means contributing as “a good corporate citizen” to the sustainable development of local communities. This entails continually meeting the expectations of various stakeholders, including local communities, customers, and employees, as we conduct our

business activities.

In June 2023, we established the NNR Global Logistics Sustainability Policy to clarify our social responsibilities as a member of the Nishi-Nippon Railroad Group and further advance sustainable management.

Based on the Nishi-Nippon Railroad Group’s<sup>\*1</sup> basic policies on sustainable management<sup>\*2</sup>, we will help build sustainable societal systems in collaboration with our customers and suppliers by addressing social issues through our global logistics services.

### Preserving the Global Environment

To realize a carbon-neutral society, we provide clean logistics across supply chains, thereby contributing to the preservation of the global environment.



### Creating Value Exceeding Expectations

By offering high-quality, innovative logistics services, we pursue the creation of new value that exceeds customer expectations.



### Sincere Dialogue

We appropriately disclose information and engage in sincere dialogue to enhance stakeholder trust.



### Respecting Human Rights

We respect the human rights of all stakeholders involved in our business activities.



### Promoting Compliance and Strictly Managing Information

We comply with societal norms, laws and regulations, and international rules in every country/region and conduct business fairly and with integrity. We also strictly manage confidential information, including customer data.



### Establishing Workplaces Where Diverse Talent Excels

We promote diversity and provide workplace environments where every employee can excel.



<sup>\*1</sup> The Nishi-Nippon Railroad Group: Eighty-five companies, including Nishi-Nippon Railroad Co., Ltd., and one educational institution

<sup>\*2</sup> Includes Compliance Policy, Environmental Policy, Basic Customer Satisfaction Policy, Human Rights Policy, Basic Policy on Safety, Talent Development Policy, and Basic Procurement Policy